



Home Away From Home Pet Spa



BOARDING AND DAYCARE AGREEMENT

Please read carefully and initial each item.

____ 1. Owner agrees to pay the boarding rate for all services prior to checkout. Rates are subject to change. Owner understands and agrees that pet (or pets) shall not leave Home Away From Home (HAFH) until all charges are paid.

____ 2. Owner specifically represents that he/she is the Owner of the boarded pet, or has been authorized by the Owner of the pet to enter into this Contract as the Owner's agent.

____ 3. Owner understands that extra charges may be added to the bill at discretion of management for special handling or treatment that is above and beyond routine care, i.e. an unexpected bath, etc. Special handling is defined as services beyond our standard boarding care due to behavior problems, excessive accidents, health issues, or other unexpected care not anticipated at time of check in. Owner agrees to pay all such charges.

____ 4. All pets entering HAFH must be clean and flea free. If upon inspection, this is not the case, a flea bath will be given at Owner's expense for canines. Felines will be treated with Flea Treatment for an additional cost.

____ 5. HAFH shall exercise due and reasonable care for each pet while boarding. Under this reasonable care, Owner releases HAFH from, and waives all claims and liability against HAFH for or attributable to, injury or illness of pet. Owner agrees that Owner shall be solely responsible for any and all acts and behavior of said pet while it is in the care of HAFH. Owner will be charged Damage Fees for any damage caused by pet to HAFH structure and/or HAFH property.

____ 6. Owner represents that pet is healthy and has not been exposed to any known communicable disease within the thirty-day period immediately prior to boarding. Owner agrees to disclose to HAFH all known medical conditions and/or behavior problems, which may affect pet's care prior to check in. Owner shall inform HAFH of any changes in pet's condition and behavior at or prior to check in for all subsequent boarding stays.

____ 7. HAFH specifically requires all pets be vaccinated against communicable diseases prior to boarding. HAFH reserves the right to refuse admittance to any pet that shows signs of illness or that does not meet HAFH's vaccine requirements. Despite these precautions, Owner acknowledges that Owner's pet will be in an environment with other pets during boarding, and understands that any pet may harbor and spread a communicable disease. Owner releases HAFH from, and waives all claims and liability against HAFH for, all losses, damages, costs and expenses arising out of or in connection with any communicable disease contracted by Owner's pet during boarding.

____ 8. Owner understands that if pet is not picked up within 14 calendar days after the day pet is scheduled for pick up or there has been no communication from the Owner or other person with authorized responsibility for the pet in this time, pet shall be deemed abandoned. HAFH then has the right to contact the proper authorities regarding an abandoned animal.

____ 9. Owner releases HAFH from, and waives all claims and liability against HAFH for damage to, or loss of, personal equipment or belongings provided by Owner for pet while the pet is boarded. Items not taken home at check out will be donated if not picked up within 60 days of check out date.

____ 10. Owner understands that HAFH reserves the right to refuse service due to pet's behavior or health, excessive cancellations, no shows, or late pick ups or drop offs, non- payment, or violations of said contract.

____ 11. Owner understands that HAFH will do all it can to ensure that Owner's pet will have a safe and enjoyable boarding experience. Owner releases HAFH and its staff, and will hold HAFH and its staff harmless from any liability or loss attributable to death, injury, illness, or loss of pet or from any liability or loss from any acts or condition of pet, including without limitation, damage to property, persons, or animals. In no event shall liability of HAFH or its staff, even for negligence, gross or otherwise, exceed \$300, and Owner will hold HAFH and its staff harmless from any liability or loss in excess of this amount.

____ 12. **VETERINARIAN LIABILITY AND CARE:** Owner agrees to HAFH obtaining medical treatment for Owner's pet if he/she appears ill, injured, or exhibits any other behavior that would reasonably suggest that the pet may need medical treatment including anesthesia. HAFH will make reasonable attempts to contact the Owner or emergency contact in the file. Owner agrees to be fully responsible for the cost of any such medical treatment and for the cost of any transportation for the purposes of such treatment. Owner gives permission to HAFH to use Owner's vet if available and local or the Southern Oregon Veterinary Specialty Center for required treatment. Yes _____ or No _____ If Yes, maximum dollar amount is \$_____.

____ 13. **ELDERLY PETS:** Owners of elderly pets (approaching the end of life) need to know if in the event the pet passes on while in our care and the Owner has not informed us of other plans for the disposition of the remains, our policy is to transport the deceased pet to Hull & Hull Funeral Home and all expenses incurred will be the responsibility of the pet Owner. If the Owner has made other arrangements, please inform our staff.

____ 14. Owner understands that by allowing their pet to participate in services offered by HAFH, they hereby agree to allow HAFH to take photographs or use images of their pet in print or otherwise for publication, promotion, or social media unless owner has notified HAFH otherwise.

By signing below, Owner states that he or she has read and agrees to all of the terms listed in this boarding contract.

(Owner's Signature)

(date)

Home Away From Home charges by the calendar day. The day you drop off your pet you are charged for the day. For Check-outs, we have instituted the following policy:

MONDAYS ONLY

CHECK OUTS BEFORE 10 AM WILL NOT BE CHARGED FOR MONDAY.

After 10 am, another day's services will be charged accordingly.

TUESDAY THROUGH SATURDAY

CHECK OUTS BEFORE 8:30 AM WILL NOT BE CHARGED FOR CURRENT DAY

After 8:30 am, another day's services will be charged accordingly.

SUNDAYS

PICK UP BETWEEN 3 AND 4 PM BY PRIOR ARRANGEMENT ONLY. ACCOUNT MUST BE PREPAID BEFORE SUNDAY.

I have read and understand Home Away From Home's calendar day charges and check out policies.

(Owner's Signature)

(date)