



Home Away From Home Pet Spa



TRAINING WAIVER

Please print or write legibly.

 Owner's Name

 Telephone Number

 Street Address

 City

 Zip Code

 Email Address

 Dog's Name

 Breed

 Age

Do you or your dog have any food allergies or sensitivities: **Yes** _____ **No** _____
 If yes, please list _____

 Name of Veterinarian or Vet Clinic

Has your dog been to HAFH for boarding, daycare, or grooming services? **Yes** _____ **No** _____

By signing this form, I attest that my animal is current on vaccinations appropriate for their age and free of pests or contagious conditions.

I understand that if my female dog enters her heat cycle we may not attend class until she is completely finished. The HAFH staff will assist in scheduling make ups for any missed classes.

I understand that attendance at a dog training class is not without risk to my dog, myself, or guests because some of the dogs to which I (we) may be exposed may be difficult to control and may be the cause of injury even when handled with the greatest of care. HAFH Training, education, or obedience classes are not a guarantee of your pet's future behavior. In signing this application, I hereby agree to hold Home Away From Home Pet Spa harmless from any and all claims of any kind including bodily injury or damage occurring during or after any HAFH class.

TRAINING CLASS POLICIES

On the reverse side, please read and initial each item and sign the Training Waiver.

ATTENDANCE

_____ If a dog misses the first 2 classes of a 6 week session, they will not be permitted to attend Class 3 without the Trainer's permission.

_____ Please give HAFH notice if you are unable to attend a class. After 2 no call/no shows, the attendee's rights to make up sessions are void.

_____ If you are unable to attend a class and notify HAFH of your absence, a reasonable effort will be made for you and your dog to make up the missed class during another 6 week session for the corresponding class.

_____ Attendees who have registered for group class but are unable to attend their scheduled session have 90 days from the original start date to contact HAFH to be switched to another group class. After 90 days, the class fees are non-refundable.

PAUSING ACCOUNTS

_____ In the event a dog or owner require a leave of absence greater than the remaining classes in their registered session, the owner may request to pause their classes. This is available when it is not possible for the owner to determine a return date due circumstances beyond their control such as the dog going into their heat cycle. The pause will last no longer than 6 months; the owner must contact HAFH before the end of the 6 month pause in order to resume classes . Failure to contact HAFH withing the 6 month period will result in the remaining classes and any credit being forfeited.

TRANSFER OF CLASSES

_____ If mid session, a dog is unable to attend the remaining classes, due to re-homing or illness, the remaining classes for that particular session can be transferred to another dog in that family's household.

REFUNDS AND CREDITS

_____ If the Trainer has to remove you or your dog from class due to inappropriate behavior, you have relinquished any right to a refund. Examples of unacceptable behaviors include but are not limited to: inappropriate language, harassment, physical abuse of an animal, disruptive outbursts, or verbal abuse toward anyone in the class.

_____ If a pet parent chooses to discontinue classes during a session, a pro-rated credit according to how may classes remain in the session may be applied to the owner's HAFH account.. Account credits may be used for any services HAFH offers. Cancellation after the 2nd class , credit = ½ total price of sessions, cancellation after the 3rd class, credit =1/4 total price of sessions.

_____ All refunds and credits are offered at the discretion of management.

Signature of Owner

Date